



**National Association of Consumer Credit Administrators  
75th Annual Meeting and Regulators' Training Symposium**

**Hyatt Regency Indianapolis  
Indianapolis, IN**

**July 13 - 16, 2010**

**FINAL PROGRAM**

**Monday, July 12, 2010**

7:00 - 9:00 p.m.

**Executive Committee Meeting**  
(Committee members only)  
*Suite 2007*

**Tuesday, July 13, 2010**

*(These sessions are open to current state regulators only)*

8:30 - 10:30 a.m.

**Audit Committee Meeting**  
*Studio Six*

8:30 a.m. - Noon

**NACCA Committee Meetings**  
(As scheduled by Chairpersons)  
*Studio Five*

10:30 a.m. - Noon  
1:00 - 3:00 p.m.

**Registration**  
*Studio Two*

1:00 - 1:15 p.m.

**Welcome & Opening Remarks**  
Joe Crider, NACCA President and Supervisor of Consumer Credit,  
Missouri Division of Finance  
David Mills, Director, Indiana Dept. of Financial Institutions  
Will Lund, NACCA 2<sup>nd</sup> VP & Annual Meeting Chair and  
Superintendent Maine Bureau of Consumer Credit Protection  
*Cosmopolitan A*

1:15 - 3:00 p.m.

**Regulators Introductions and State Issues:** *Meet your fellow state regulators and address various consumer credit matters in a roundtable format.*  
Moderators: Will Lund, Superintendent, Maine Bureau of Consumer Credit Protection  
Bob Entringer, Assistant Commissioner, North Dakota Department of  
Financial Institutions  
*Cosmopolitan A*

3:00 - 3:15 p.m.

Refreshment Break  
*Cosmopolitan A Foyer*

3:15 - 4:30 p.m.

**NACCA Business Meeting & Election of Officers**  
*Cosmopolitan A*

**Wednesday, July 14, 2010**

*(These sessions are open to current state regulators only, except for the Breakfast and President's Luncheon.)*

- 7:30 a.m.                    **Breakfast**  
*Studio Lounge*
- 7:45 - 8:15 a.m.           **Registration**  
*Studio Two*
- 8:15 - 10:00 a.m.        **Payday Lending Panel:** *an update on state and federal payday legislation, examiner tools from the Veritec database, and one state's experience in tracking down unlicensed internet payday lenders.*  
Moderator:     Bob Entringer, Assistant Commissioner, North Dakota Department of Financial Institutions  
Panelists:      Scott Imbus, Field Supervisor, Indiana Dept. of Financial Institutions  
                      Joe Crider, Supervisor of Consumer Credit, Missouri Division of Finance  
                      Leah Plunkett, Staff Attorney, National Consumer Law Center  
*Cosmopolitan A*
- 10:00 - 10:30 a.m.        Refreshment Break  
*Cosmopolitan A Foyer*
- 10:30 - 11:30 a.m.       **FTC Updates:** *Including, but not limited to, an update on the FTC's proposed rules relating to debt relief services and mortgage assistance relief services.*  
Speaker: Allison Brown, Attorney, FTC Division of Financial Practices  
*Cosmopolitan A*
- 11:45 a.m. - 1:00 p.m.    **President's Luncheon / Induction of 2010-2011 Officers**  
*Eagles Nest*
- 1:00 - 2:30 p.m.           **Regulation of Debt Management, Credit Counseling and Debt Settlement Laws**  
Moderator:     Susan Hancock, Deputy Commissioner, Virginia Bureau of Financial Institutions  
Panelists:      Leslie Pettijohn, Commissioner, Texas Office of Consumer Credit Commissioner  
                      James Keiser, Administrator, Pennsylvania Dept. of Banking Non-Depository Institutions  
*Cosmopolitan A*
- 2:30 - 2:45 p.m.           Refreshment Break  
*Cosmopolitan A Foyer*
- 2:45 - 4:30 p.m.           **Investigating and Fighting Financial Fraud**  
Moderator:     Will Lund, Superintendent, Maine Bureau of Consumer Credit Protection  
Speakers:      Gabrielle Owens, Section Chief, Homeowner Protection Unit, Indiana Attorney General's Office  
                      Winfield Ong, Assistant Attorney for the Southern District of Indiana, United States Department of Justice  
*Cosmopolitan A*



**Friday, July 16, 2010**

*(These sessions are open to current state regulators only)*

7:30 a.m.

**Breakfast**

*Studio Lounge*

8:00 - 10:00 a.m.

**Regulators Only Open Forum:** *This is your opportunity to discuss issues of concern with your fellow regulators and get and give input on those issues.*

Facilitators: Mark Tarpey, Supervisor, Consumer Credit Division,  
Indiana Department of Financial Institutions  
Steven O'Shields, Director of Administration,  
Texas Office of Consumer Credit Commissioner  
Laura Udis, Administrator, Colorado Uniform Consumer Credit Code

*Cosmopolitan A*

10:00 a.m.

**Final Comments / Adjournment of 2010 NACCA Annual Meeting and Regulators' Training Symposium**

10:15 - 11:30 a.m.

**NACCA 2010-2011 Committee Meetings**

(As scheduled by Chairpersons)

*Cosmopolitan A*